

## Privacy Policy for Acadetech

### Introduction:

Acadetech is committed to protecting your privacy and ensuring the security of your personal information. **This Privacy Policy outlines how we collect, use, share, and safeguard your data when you access and interact with our online technical education platform.**

### Information We Collect:

- **Account Creation:** When you create an account, we collect your name, email address, password, and any other information you choose to provide (like phone number, professional details).
- **Course Enrollment:** When you enroll in a course, we store information about the courses you've selected, your progress within the course, and any assessments you take.
- **Payment Details:** If you make a purchase, we collect necessary payment information (like credit card details) through secure payment gateways.
- **Usage Data:** We track your activity on the platform, including the courses you view, the duration of your sessions, and the devices you use to access the platform.
- **Communication:** When you contact our support team, we may collect your communication details and the content of your inquiries.

### How We Use Your Information:

- **Account Management:** To manage your account, provide access to courses, and send you important updates regarding your learning progress.
- **Course Delivery:** To deliver educational content, personalized learning recommendations, and relevant course materials.
- **Payment Processing:** To process your payments for course subscriptions and other services.
- **Communication:** To send you notifications about upcoming courses, important announcements, and updates related to your learning experience.
- **Improvement and Development:** To analyze user data to enhance our platform features, develop new courses, and optimize user experience.
- **Marketing:** With your consent, we may send you promotional emails about relevant courses and offers.

### Sharing Your Information:

- **Third-Party Service Providers:** We may share your information with trusted third-party service providers who assist us in operating the platform, such as payment processors, cloud storage providers, and analytics tools.
- **Legal Compliance:** We may disclose your information if required by law, court order, or to comply with legal obligations.

## Data Security:

- **Security Measures:** We employ industry standard security practices to protect your data, including encryption, firewalls, and access controls.
- **Data Retention:** We retain your information for as long as it is necessary to fulfill the purposes outlined in this policy, considering legal requirements and your account activity.

## Your Privacy Controls:

- **Account Settings:** You can access and update your personal information through your account settings.
- **Opt-Out of Marketing:** You can opt-out of receiving marketing emails by clicking the unsubscribe link in the email.

## Age Selection Privacy:

Our platform is not intended for any specific age group. We do not knowingly collect personal information from children.

## Changes to this Policy:

We may update this Privacy Policy periodically. We will notify you of significant changes through our platform or via email.

## Contact Us:

If you have any questions about this Privacy Policy, please contact us at [support@acadetech.in](mailto:support@acadetech.in)

Please note that this is a sample privacy policy and should be tailored to your specific platform's features and data collection practices. It is recommended to consult with a legal professional to ensure compliance with applicable privacy laws.